

## Here's what just a few of our guests are saying about their experience with us!

Page 1 - 3......Sunshine Tours & Charters - Fishing, Shelling & Sightseeing

- Page 4 8 ...Marco Island Princess Charters & Events
- *includes Wedding Events, Special Occasions, Corporate Events & More!* **Page 9 - 13...**Marco Island Princess Public Cruise Guest Comments



# Fishing, Shelling & Sightseeing

PAGE 1

"Four generations and we keep coming back! Another great trip for us and our family. Captain Scott found us plenty of fish to catch and cleaned them so that we could enjoy a great fish dinner later. Sorry to be leaving Marco; can't wait to return next year." *jcanigal via TripAdvisor, Frisco, TX* 

"THE BEST fishing charter experience! No pounding wet ride out, caught fish immediately, and friendly, courteous and extremely attentive Captain Trent. Given the choice of backwater or near shore was our call and we accepted the near shore, weather was s-o-o-o close to changing our day. Had a great time, wish that I could say that I'll be back soon and will send hundreds of customers your way, will do what I can to get the word out that YOU R THE BEST! Thanks for a great morning."

Tom, Cindy and Phil F., Sheboygan, WI

"Thanks so much for providing such a wonderful backcountry charter experience! With the up-close dolphins & manatee viewing on the way to catching snook, mackerel, etc. (i.e. good dinner!), we could not ask for more. Then we still had time for shelling with our kids, and chasing fiddler crabs, all within a 4 hour charter.

Sherri & Gregory K & family, Moses Lake, WA

"Thank you again Captain Trent and Sunshine Tours! My husband and I took our 2 girls fishing again w/Sunshine Tours and Capt. Trent took us near shore fishing this time. We caught tons of fish and my husband fulfilled his dream of catching a shark! We had fish for days! We ate dinner twice off our catch, the froze the rest and brought it home. Our family and friends that showed up at our house the day we returned home (for the football game) were treated to a fish fry!

Thanks again SST and Capt. Trent! We will definitely be back next year!" *TNfan56 via TripAdvisor, Smyrna, TN* 



Fishing, Shelling & Sightseeing Continued...

## \*Marco Island Princess

"Four of us went fishing with Trent this past Sunday afternoon and had a great time. Our objective was to catch dinner for all 8 of us and Trent enabled us to do that within the first hour.

He then took us to the back country and we caught a mess of excellent Redfish and one flounder.

The trip could not have been better and dinner was the best fish we've ever had.

Trent is a real fishing expert and a great Captain! Thank you, Trent" Charles B., Brighton, Michigan

"Just wanted to pass along a compliment to you and to let you know that we had a fantastic excursion with Captain Chaz on Wednesday. Captain Chaz was very courteous and polite and worked well with my family. He is very knowledgeable of the waters, the fish and was great with kids. We were able to catch fish in both the off shore and back water areas that we stopped at and he was a great tour guide to answer all my wife's questions about Marco. He provided us with locations of many restaurants that would take care of our catch and was extremely personable. As a business owner it is always nice to receive feed back both positive and negative on my employees and I would assume it would be for yours as well. Captain Chaz definitely represents your company very well. You have an excellent employee. Thanks for the great memories." Dan D., Wayzata, Minnesota

"I have been fishing all over the country and Captain Dan on the Miss Louise II in Marco Island is by far the best guide I have ever had the pleasure of fishing with. Outstanding and experienced fisherman! His experience made our vacation by far the best fishing trip I have ever made in 35 years of fishing.

My son and I took a trip to Marco Island on May 8-10 and could not have had more fun with Dan. He knows what he's doing and does it better than anyone I have ever seen in the job. He's very personable and passionate about not only you catching fish, but more importantly having fun.

We took two half day charters with him and caught enough fish that we could have eaten on it ourselves for a week and a half EASY. We caught red snapper, shark, drum, mackerel and several large grouper (4 of them in one day made it back to the dock!) Dan knows his spots well, doesn't stop until the boat is EXACTLY where it needs to be to catch fish. He's also very patient and easily teaches passengers how to handle the tackle. I know that I will never take another fishing trip anywhere else as long as Captain Dan is still in Marco Island!"

Jason P., Cedar Falls, Iowa via TripAdvisor





"We went out with Captain Dan on Friday and Sunday. Both times were fun and we caught fish! Captain Dan was friendly, knowledgeable and helpful. He taught us a little technique and was very efficient at baiting and removing the fish from the hook. On our first trip we caught 4 groupers that were keepers and a few other smaller fish. Had some small sharks on multiple times but were never able to get them in the boat. To-day, we mainly caught small grouper (too small to keep) and snapper. The most exciting part was that Captain Dan caught an 8 foot nurse shark! It was so beautiful! He offered to let any of us see what it felt like to have it on the line. We had a great day! Both days we took our catches straight to a restaurant (Pelican Bend and Snook Inn) and they cooked it up for us."

EmmyMo4 via TripAdvisor

"We went with Sunshine Tours 2 years ago when we were in Marco and both children insisted it had to be Sunshine Tours again, and must be Captain Scott again. Both did not disappoint.

We caught enough fish to have a great meal at the Snook Inn, and also caught small shark, a ray and plenty of sheepshead - although they were a little too small to keep. When the fish were not biting Captain Scott moved on to another spot to ensure we kept getting bites. He is very knowledgeable about the wildlife and the area and pointed out different birds, dolphins, etc. during our trip.

We had a fabulous time, and would certainly recommend it to others. When we next return to Marco we will again book with Sunshine Tours." Luv2TravelSussex via TripAdvisor

"My wife and I went off shore fishing with Captain Chris at Sunshine Tours this past week. We had a wonderful time and Captain Chris worked hard to get us some fish. Chris took a group of five out about 8 miles stopping at a few spots and catching a few fish each time. Chris took time to educate us and take care of our fishing needs. I was able to catch a 29" gag grouper but the fish was not in season so we had to release the fish. Another gentleman caught about a 100 pound goliath grouper but that species you were not allowed to keep at all.

Once back to shore Chris cleaned our fish and then distributed the fish among the group. We took ours over to a restaurant/bar nearby and they cooked the fish for us. Never found a bone and had plenty to eat.

travelbuglowa via TripAdvisor



#### Here's what just a few of our guests are saying about their experience with us.....

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#### Weddings, Special Occasions, Corporate & Club Events

- ★★★★★ "Robin you made our wedding hassle free! We could not have asked for better service or better food. All your staff was so friendly and helpful. On a scale of 1-10 we would give you an 11. We will be back for another dinner cruise as our friends come to visit. We will also send you some pictures for your photo album when we get them. Again, thank you for making our day extra special." *Gary and Patty R., Naples, Florida*
- ★★★★ "Great experience, Great food, Friendly and Helpful Staff. Thanks for a great time!" Janice C., Bedford, Texas
- ★★★★★ "Thanks to your competent staff and crew the rehearsal dinner went off flawlessly. Words can not express our appreciation for the professionalism of your organization."

Jill B., Homestead, Florida

- ★★★★★ "Wonderful time was had by all the boat is immaculate staff wonderful great to work with Robin. Thanks for a great event!" John and Barbara C., Naples, Florida
- ★★★★★ "It's always a fun evening on the boat. Our employees love it! Thank you" Lori P., Naples, Florida
- ★★★★ "Everyone was fantastic. This trip is always the highlight of our year." *Nick W., Marco Island, Florida*
- ★★★★ "My team and I had an amazing time as expected. The entire staff was great!" *Rachel G., Marco Island, Florida*
- ★★★★★ "Our wedding rehearsal dinner could not have been nicer. Robin was so helpful and easy to work with. The crew and cruise was wonderful! Thanks so much~" Debby L., Stanford, Connecticut
- ★★★★★ "Everything was just so well organized. The crew was excellent, the food was outstanding. Even though we were unable to see the sunset, our group still enjoyed every moment we spent on the cruise. If I am ever in the area again I will be returning. Thanks so much for your kindness." Christie J., Deerfield Beach, Florida
- \*\*\*\*
   "This was by far the best decision we could have made for our reception. Robin was so wonderful to work with trying to accommodate our every need. The epitome of customer service. The food was amazing your Chef should be recognized. The D.J. choice was so great I highly recommend you go with Ken for weddings. Overall, Robin and The Princess staff exceeded our expectations. Thank you! *Teddy and Rachel C., Marco Island, Florida*



#### Here's what just a few of our guests are saying about their experience with us.....

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#### Weddings, Special Occasions, Corporate & Club Events

 $\star \star \star \star \star$  "Just had to thank you and your crew for a fabulous dining/cruising experience."

This was the best kickoff event to our week stay on Marco. There was not one negative thing said about crew, staff, food and the sights. I know the second group, my group, was happy you had stocked the bar....we think we toasted everything imaginable.

Rumor has it we will be back in about 3 years. As I had shared with you earlier, the new President does not give kudos easily and he is still raving about the success of our cruise. It was a great way for our cusstomers to get to know one another.

Wishing you well, and I look forward to working with you again." Dona D., Lumber Yard Supply, Great Falls, MT

★★★★★
"Everyone at the wedding had such a wonderful time! Some said it was the best wedding they had ever been to. Thanks for all of your help! Everyone did a steller job! Thanks!

Patty C., Marco Island, FL

\*\*\*\*
" Our wedding reception was absolutely wonderful! Robin made the process so easy from beginning to end. Her patience and calm demeanor made me confindent in everything we did! Our guests and myself and the groom could not stop raving about the service! It was absolutely wonderful and over the top! Robin, Richard and William made us feel like VIP's!! Will definitely recommend and can't wait to come back and cruise with you again!"

Brad and Juli B.

- ★★★★★
  "Robin thank you so much for making our wedding reception absolutely wonderful!! Everything was great the staff, the decorations, the food and just the whole experience. Pics will be coming soon."
  Selisa A., Roswell, GA
- ★★★★★ "The crew was great. They catered to all our needs and made sure to make our event special for us. And a special thanks to Robin for all the time she spent with us and for all her efforts. Above and beyond the normal call of duty." Todd and Jacquie P., Columbus, Ohio



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## Weddings, Special Occasions, Corporate & Club Events

****	"We would recommend the Marco Island Princess Cruise for a wedding with Robin Shifflett as hostess to everyone. Thank you." Dennis and Carol N., Marco Island, FL
****	"This is one of the best and most academically appropriate field trips I have ever taken. This trip can be integrated into every discipline area of the 4th grade curriculum. Thank you for a wonderful and unique learning adventure. " Pam B., Teacher, Tommie Barfield Elementary
****	"Robin, our board of directors, staff and spouses had a great time on their evening cruise. Thanks so very much for all your help." <i>Colleen M., Communication Systems, Inc., Minnetonka, MN</i>
****	"Thank you and your staff for hosting the Naples and Marco volunteers on such a delightful cruise! Everyone had a wonderful time. Your staff is so pleasant. You can really tell they all enjoy their job and sharing information about Marco with others. The lunch was over the top! Many people commented on how good everything was." <i>Nancy K., The Greater Naples Chamber of Commerce</i>
****	"Always a wonderful time! Turning the boat around for our emplyee was above and beyond. Thank you! We will be seeing you again next year!" John and Barbara N., VOLHR Corporation
****	"The entire experience was wonderful. We received numerous compli- ments from all the guests. As an out of towner from Washington D.C. arrangements were made by phone with no problems. Robin Shifflet and the rest of the crew were very professional. When I asked if we could board a little earlier, we were permitted with no problems. Please feel free to utilize this correspondence in support of your cruises. Thanks again, we had a ball!" <i>John C., Brookville, MD, Rehearsal Dinner</i>
****	"Everyone had a wonderful time and enjoyed the staff and their hospi- tality. Thank you for making our event a success! <i>Kati S., Imprivata</i>



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Here's what just a few of our guests are saying about their experience with us.....

#### Weddings, Special Occasions, Corporate & Club Events Continued

★★★★
"On December 11, 2009, the family and friends of Bill and Renee Gibbs gathered on your boat in celebration of their 50th Wedding anniversary. From the moment we stepped on your boat we were warmly greeted and treated like royalty from all your staff. The drinks and quality of your food was just superb. Everybody raved about the Dinner Cruise. The combination of your superior service along with our beloved family and longtime friends helped make this event a success. My parents can only have one 50th anniversary. Thanks for all your help in making this a truly memorable occasion."

Tamara G., Milwaukee, WI - 50th Wedding Anniversary

★★★★ "Everything was fabulous! Our folks had a great time. Robin was wonderful to work with. Thanks for everything."

CFC, Herndon, VA

- \*\*\*\*
  "A special thanks to Robin Shifflett and the Marco Island Princess crew for a job well done in regards to my past event on January 25, 2011. From planning to the day of the event Robin and her crew were watching out for every detail to make sure everything was exceeding my group's expectation. Robin was very professional and did indeed go over and beyond the call of duty. She even attended the event to make sure all went well. I had very high up VIP's in my group and they were very impressed and satisfied how well the event was planned. Another special thanks to the chef for well prepared and served food. Many praises were expressed by all. If my group finds another opportunity to return to Marco Island, you can be assured I will call upon Robin and her crew again. Thanks again to all involved!"
- ★★★★★ "Robin was wonderful and the whole crew was great! Food terrific too. Would definitely recommend your cruises. Thanks so much." *Carol G., Naples, FL - Birthday Party*
- ★★★★ "Robin went the extra mile to make our event a success. We will be back. Thank you." Bob W., Delray Beach, FL - FL Renal Admin. Association
- ★★★★★ "Everyone was so personable. My guests had a great time. Thank you!" Liz F., Tampa, FL - Targa Resources



#### Weddings, Special Occasions, Corporate & Club Events Continued

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- ★★★★★ "Thank you all so much. What memories everyone will cherish!" Joanne S., Canton, GA - Wedding Rehearsal Dinner
- ★★★★★ "From A to Z our experience with the Marco Island Princess and our daughter's Engagement Celebration were amazing. My special request Gluten & Lactose Free entrée was excellent. Our guests 'raved' about the buffet, service & ship. Well done and we thank you and the staff." Debra B., Naples, FL - Engagement Party
- ★★★★★ "We were more than pleased with every aspect of the evening and would highly recommend your services to everyone!" Tamara A., Bangor, ME - Pre-Wedding Cruise
- ★★★★★ "From booking with Robin to getting off the cruise that night we had the most fabulous time! You made our Rehearsal Dinner a complete success for our Minnesota guests! THANK YOU! We love the Marco Princess!" Lezlee J., Moorhead, MN - Groom's Dinner
- ★★★★★ "This was wonderful. Our guests loved it! Robin was extremely helpful and I felt confident that all would be well, even though I was arranging from Boston." June G., Concord, MA - Wedding Rehearsal Dinner
- ★★★★★ "Everyone was fabulous as always! Please feel free to use us as a reference. Please extend our sincere thanks to each of your staff!" Vicki T., Wishing Well Foundation, Naples, FL - Fundraiser
- ★★★★★ "We would like to thank Robin & Kate and your entire staff for such a memorable occasion. Job well done!" Bill & Renee G., Marco Island, FL - 50th Anniversary Dinner Cruise
- \*\*\*\*\* "You totally met our high expectations. We had an incredible night and were very impressed by every aspect of the experience including the friendliness of the staff and quality of the food. THANKS SO MUCH!" *Mark O., Spring Arbor, MI - Free Methodist Foundation Dinner Cruise*
- \*\*\*\*\* "This was so AWESOME! Our group loved it and the customer service was outstanding. I am so glad we got to do it and would definitely recommend it to anyone wondering if they should. I give it A+++++! Thank you so much!" *Ronna F., Warsaw, IN - Kosciusko Community Hospital Dinner Cruise*

PAGE 9 Here's just a small sample of what our guests are saying about their experience with us .....

### Public Cruise Guest Comment Cards:

★

****	"Richard was very nice! Crew is excellent and food is fantastic. My Mother loved her Mother's Day surprise cruise." Fatima D., Naples, Florida
****	"Very enjoyable. Will definitely bring our guests! Thank You!" Ken P., Naples, Florida
*****	"Keep up the good work! We'll be back." Chuck and Jane K., Marco Island, Florida
****	"Great experience. Loved every minute. Met Captain and our Server could not have been better!" Lisa T., New City, Wyoming
*****	"Great trip, staff was exceptional and wonderful! Very pleased!" Port Reading, New Jersey
****	"Don't change a thing. Great evening!" Tracy K., Redditch Worchester, England
****	"Staff was very friendly and accommodating. We had an amazing time. Thank you!" Christine D., Pitman, New Jersey
****	"Beautiful night. Staff very friendly and accommodating - Beautiful sunset!!" Grosse Pointe Woods, Michigan
****	"Great cruise, great people, fun time - my birthday cake was great. Thank you so much! "Chuck and Ann P., Burlington, Vermont
*****	"We enjoyed our cruise so much! The crew was so wonderful! Great Time!" Danielle S.
****	"Enjoyed and looking forward to cruising with you again." Lisa N., North Fort Myers, Florida
*****	"Food was great - crew even better. Fantastic service. Loved it!" Eileen W., Morristown, New Jersey
****	"Thank you for a wonderful sunset cruise! We will highly recommend you!" Tim L., Altamonte Springs, Florida
*****	"Great drinks and fantastic service." Barb K.

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Here's just a small sample of what our guests are saying about their experience with us .....

# Public Cruise Guest Comment Cards Continued:

*****	"Dinner was awesome and the staff was great! Hope to come back soon." Donnie and Dana W., Somerset, KY
****	"We had such a wonderful time! Thank you for making this such a pleasurable experience. We can't wait to sail again!" Caitlin S., Naples, FL
****	"Robin, thank you for making this possible! Stan and Linda - very excellent. Thanks go out to both; A moment in time that will never be forgotten." <i>Jim S., Canonsburg, PA</i>
****	"Linda prepared a most excellent meal. The food was made to perfection. Stan was an excellent host and took wonderful car of us as guests. When I am here again I will come again!" Darryl and Debbie H., Powhaton, VA
****	"Stan was excellent! The cook was very good. Music was excellent!!" Mitzi O., Maplewood
****	"A very nice experience with excellent crew members." Avijit S., Coral Springs, FL
*****	<b>"Fun, Fun, Fun!"</b> Donna D., Oakville, CT
****	"We've been cruising with the Princess since 2000. We love the Sunset Dinner Cruises and enjoy the company of the crew." Joe and Debi M., Marco Island, FL
****	"Stan was awesome and showed us a great time. Great drinks! The food is an excellent value! Captain Cedric was awesome too!" Bob and Shelley P., Plainfield, IL
*****	"Great, entertaining and relaxing!" Margaret B.
*****	"Very, very clean boat with excellent service. Will tour again for sure next trip to Marco and plan on telling friends and family." Brett A.

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Here's just a small sample of what our guests are saying about their experience with us.....

## Public Cruise Guest Comment Cards continued:

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****	"Had a great time! Very friendly crew. Thank you very much! Could not have done anything better to celebrate our anniversary." Stephen and Adriana M., Alamogordo, NM
****	"One of the best experiences of our trip!" Andrew and Christine H.
****	"Very nice way to celebrate our Anniversary! Thank you for making it so special!" Greg and Patty W., Westerville, Ohio
****	"We loved it ! Classy, very friendly crew, perfect!" Arlene C.
****	"Everyone and everything was wonderful! Food was great!" Dean and Barb, Marion, Ohio
****	"Meal was like home cooked (the best!) The staff made one feel special. Well done. We will be back!" Roy P., Canada
****	"Excellent experience, delicious food, wonderful service!!" Deitra P., Ml
****	"The service was very good and everyone was very nice. We enjoyed the cruise a lot! Thank You! The crew made my daughters 16th birthday one she'll never forget. They went above and beyond outstanding service. Thank you!!" Maria Z., Belleville, Ohio
****	"This is our 12th cruise with you. You made our 44th Wedding Anniversary a most enjoyable evening for the six of us. Thanks to Robin, Linda, Dick, Barb, Pat, Pat, et al."
	FLMJ and KP M., Marco Island,
****	"Had a great time. The crew was excellent! Very nice couple of hours. We enjoyed!"
	Lew and Nancy R., Berwick, ME
****	"Great service! Great views! We will be back." Kathy D., Diamond Point, NY
****	"Extremely friendly staff; the staff was courteous and entertaining. Excellent food and Mudslides!" <i>Ken H., Naples, FL</i>

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Here's just a small sample of what our guests are saying about their experience with us.....

#### Public Cruise Guest Comment Cards Continued:

- \*\*\*\*\* "Excellent time...can't wait to do it again!" -Randy M., Naples, FL
- ★★★★ "The crew was very friendly. We really enjoyed the cruise. Thank you!" -Jeff R., McKinney, TX
- ★★★★★ "We just purchased a second home on the island love this! Will be back with guests."

-Guy A., Reedsburg, WI

- ★★★★ "We loved this cruise!!" -Scott H., Ballwin, MO
- ★★★★★ "Cruise far exceeded our expectations!! The two Richards were both excellent. You have a RAVING FAN!!!" -Bob F.
- ★★★★★ "We had an excellent time! The sunset was spectacular and the crew (Richard and Richard) were outstanding! P.S. The Key Lime Pie was to die for!"
  -Rachel L., Council Bluffs, IA
- ★★★★ "Loved it! Thanks so much! Great chocolate Martini." -Cindy M., Helena, MT
- ★★★★ "We loved it! We want to come back and bring the rest of our family next week." -John & Dawn B., Cheshire, CT
- ★★★★★ "This was amazing, it made our 3rd year anniversary amazing! Thanks so much Stan."

-Brandon & Megan C., Marshield, MO

- ★★★★ **"The highlight of our weekend!"** -Grant & Erin E., Pembroke Pines, FL
- ★★★★★ "We came last year and enjoyed! Really enjoyed your singer very good, very fun!"

-Sharon & Dennis S., Lee's Summit, MO

★★★★★ "I enjoyed the ride very much, and will return with friends and family! The staff was also very nice and helpful, particularly Stan. Thank you much for a pleasant experience!"

-Sima S., Marco Island, FL

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Here's just a small sample of what our guests are saying about their experience with us.....

# Public Cruise Guest Comment Cards continued:

- \*\*\*\* "It was awesome. The staff is excellent and made it very enjoyable. Loved it." Alicia T., Spring Grove, IL
- \*\*\*\*\* "Very enjoyable cruise. Great food. Excellent Service." - Mr. & Mrs. D., Boca Raton, FL
- \*\*\*\*\* "We've been coming for years. EXCELLENT STAFF, GREAT FOOD." - Al & Joanne D., Naples, FL
- **\*\*\*\* "Exceptionally good food. Cannot wait until we come again!"** - Keith D., Elizabethton, TN
- \*\*\*\*\* "We enjoyed every minute. Keep up the great service." - Paul & Shelly R., Euless, TX
- \*\*\*\*\* "My father says this is the best prime rib he's ever had (and he's had a lot). Excellent service. Professional crew. Thank you to the entire crew for a memorable day." - The Dan & Christine H. & Family., Naples, FL
- \*\*\*\* "Very friendly personnel. Would definitely recommend this cruise. Great time!" Kathy & Frank M., West Chester, PA
- ★★★★★ "Thank you all for a lovely birthday evening for our Mother!" - Tina P., Hersham, Surrey, UK
- ★★★★★ "Thanks for helping us give our kids a memorable graduation party." - Jeff B., Naples, FL
- \*\*\*\*\* "The cruise was fantastic. The highlight of our time. We will be back. Kudos to the crew and Chef!" - William & Colleen W., Ansonra, CT
- \*\*\*\*\* "As always great food, great service WONDERFUL EVENING!! - Linda & James W., Lincoln, NE
- ★★★★ "Impeccably clean ship and even more friendly crew. See you again in August." - Mr. Larry L., Marco Island, FL
- \*\*\*\*\* "Thank you so much for all your help in making this an awesome evening!" Brita & Mike F., Round Hill, VA
- \*\*\*\*\* "Terrific food and great bartender. Will recommend to all back in New Jersey." Jack & Kay W., Manahawkin, NJ
- ★★★★★ "Even after four trips, it is still a great experience!" - Ronald B., Marco Island, FL